VIKAND HealthNet

The first all-inclusive medical subscription program with total oversight

VIKAND HealthNet is your complete partner for managing cost-effective maritime healthcare solutions, delivered by experienced professionals using innovative technology.

VIKAND HealthNet provides the first all-inclusive total healthcare platform for the global shipping industry, allowing seafarers globally easy access to healthcare.

VIKAND HealthNet covers all aspects of the vessel owners' ongoing healthcare needs including urgent care, monthly house doctor calls, chronic disease management, crew maintenance + crew loss prevention = crew wellness, medical chest management, medical equipment technical support, a customized mental health program and a 24/7 medical emergency support hot-line.

A unique part of our service is that VIKAND makes monthly “house doctor” calls to each ship to make sure the needs are taken care of, from urgent/emergent care, medical chest services and case management through crew wellness monitoring. This way, the vessels' complete needs can be looked after, chronic diseases can be monitored, and emergencies reduced and even prevented. Ultimately this provides the crew, officers and operators with a higher level of preparedness and quality of care at lower total costs.

With new satellite technology provided by Inmarsat for wider and faster connectivity, we bring fuller care services to ships. This avoids on shore time and adds new dimensions of crew maintenance solutions with increased cost control. With VIKAND’s remote exam technologies and applications, VIKAND HealthNet will provide direct live video and secure designated data exchange between the vessel and VIKAND medical staff, at no disruption to the vessels’ operating bandwidth.

VIKAND HealthNet medical chest management will serve as your right-hand resource for a complete, compliant and cost-effective inventory. VIKAND has extensive experience in handling medical chests and equipment, and our service...
includes takes away your worries about tracking and replenishing your medical chests.

We believe that preventive care is the key to crew wellness. We focus on early intervention, a key in healthcare not available onboard ships today. This provides a safer and healthier environment onboard and ensures crew loss prevention by engaging individuals proactively to help them manage the various health and wellbeing challenges from working at sea.

**Feature**

- Access to health care from anywhere by utilizing the latest satellite communication tools and medical technology
- Monthly “House Doctor” calls for preventive care by a highly experienced marine medical team
- 24/7 medical consultation support with remote examination and telemedical capabilities
- Medical chest and equipment management combined with world leading, annually certified technology
- Individualized programs to manage health, stress, and coping for crew wellness & loss prevention

**Usage scenarios**

- Monthly call re: any past or current cases, medical chest utilization and crew aness needs
- One-on-one chronic disease management and education for team members enrolled in case management
- Telemedicine review of injury/illness to help determine correct course of action

**Advantages**

- Reduces the complexity and costs of providing full health care services across vessels
- Ensures comprehensive, consistent and compliant management of shipowner’s healthcare obligations
- Provides an industry leading team of medical professionals with deep and wide global maritime experience
- Deploys leading technology solutions for healthcare and wellness including telemedicine
- Expert support by consultative and collaborative analysis and actions across programs tailored to your needs
- Medical emergency transport support via logistics and medical team escorts
- Periodic consultative review with dedicated Account Manager for analysis & action around program results

**Certified application**

As part of our CAP (Certified Applications Provider) programme, Inmarsat works with a number of application providers to ensure that their products are not only compatible with our network, but provide our network users with effective, customer-focused applications that offer genuine business benefits, whether they’re using the network for voice, broadband, machine to machine connectivity, or all three. Only individual applications approved by Inmarsat are endorsed with the Inmarsat Certified logo.

**Disclaimer**

Certification means that you can label your application as being certified in accordance with a licence agreement to be entered into between the parties but this does not mean that Inmarsat is certifying any system design or assumes any liability or responsibility in connection with the application provider’s application.

**About Vikand**

VIKAND is a recognized innovative leader in providing medical management, consulting services and solutions to the maritime industry. 165,000 crew members across 170+ countries are under VIKAND’s care management today. VIKAND HealthNet integrates all aspects of healthcare and medical operations, utilizing the latest satellite communication tools and medical technology.